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Should you require further assistance please send an email to: [info.za@thumbr.com](mailto:info.za@thumbr.com)  
(Please do not forget to mention your mobile number in your email!).

Cancellation: text STOP to 39851

You can also call our helpline: 27212048654 (live agent available during business hours)

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Thumbr operates according to the South African Wireless Application Service Providers Association. In case of a complaint a user can contact our helpline, or fill in the Complaint Form online on the WASPA website and/or print filled in form and send it to WASPA via fax: 086.606.2016

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